

# TENDER NOTICE

Botswana Unified Revenue Service (BURS) wishes to invite tender offers for the Provision of Services to Evaluate the Performance of the BURS Call Centre.

Bidders must be registered with the Public Procurement and Asset Disposal Board (PPADB) under code 317, sub-code 01.

Interested companies are advised to purchase tenders from 07:30 to 12:45 and 13:45 to 16:30 hours during weekdays, for a non-refundable fee of Two Hundred and Fifty Pula Only (P250) at Finance Division, 4th Floor, Block A, BURS Head Office. An official receipt will be issued by Botswana Unified Revenue Service upon payment. The Invitation to Tender will be available from  
**13 November 2014.**

Payment shall be in the form of cash in Botswana Pula (BWP) and payable to Botswana Unified Revenue Service.

The Invitation to Tender can only be collected on production of the official receipt from;

**Procurement Section, Ground Floor Blcok A  
Botswana Unified Revenue Service  
Plot 53976, Kudumatse Road  
Private Bag 0013  
Gaborone  
BOTSWANA**

Queries relating to the issue of these documents may be addressed in writing fourteen (14) calendar days before the tender closes to the following persons:

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**The tender closing will be on 9 December 2014.**